

## Customer Message Regarding Coronavirus (COVID-19)

### A Message from BioLegend's CEO Regarding the Coronavirus (COVID-19)

Dear Valued Customer,

In light of the dynamic circumstances around the Coronavirus (COVID-19), BioLegend would like to reassure you that we are constantly monitoring the situation with the goal of maintaining uninterrupted shipments of our products, while also protecting the health of our employees around the world.

Currently, the manufacturing and distribution of our products is business as usual. BioLegend manufactures all of our products, and sources a vast majority of our components, in the USA. Our three distribution centers in San Diego, the United Kingdom, and the Netherlands, are maintaining normal business operations. At this time, we have no significant concerns related to our supply chain, distribution, or on-time delivery to our customers.

While we are continuing to operate regularly, we recognize that it may not be business as usual for you. As your trusted partner, we are here to help you in mitigating potential disruptions in your research. For our customers in countries served by our distributors, we are closely coordinating with our partners to ensure their inventories and delivery operations are fully supported.

For additional information, please reach out to your local FAS or Distributor or call Customer Service at 1-877-Bio-Legend (1-877-246-5343) or email [infoeurope@biolegend.com](mailto:infoeurope@biolegend.com) to assist in contingency planning. We have also posted an [FAQ](#) that provides additional details on our strategy to support you and your teams during this challenging time.

Sincerely,

Gene Lay, CEO, BioLegend